

How to display an e-certificate on My HER-SYS

- An e-certificate will be displayed if you are subject to notification of occurrence.

*(Those who are subject to notification of occurrence)

① 65 or older ② requiring hospitalization (including cases where the doctor determines that the patient may require hospitalization if the need arises due to underlying conditions and other reasons even though the patient does not need hospitalization at the time of diagnosis).

③ at high risk of severe illness from COVID-19 and requiring medication, or at high risk of severe illness from COVID-19 and requiring additional oxygen administration ④ pregnant



Enter your email address and password to login to My HER-SYS. Click on “新規登録” or “New registration button” for a new user registration.

Make sure your name (or the name of the person who requires a self-isolation certificate) is displayed on the “対象者” or “Person subject to a certificate” button on top of the page. Click on the “療養証明書を表示する” or “Display a self-isolation certificate” button on the bottom. * The site is only available in Japanese.

The self-isolation certificate is displayed. Check the content. Call the public health centre in your area if you have any questions.